Generali's Employee Benefits Programme GenBRAVO User Guide (App version)





Check claim status or edit claim





Search for a network doctor



⊕⊕ ∩_⊕ Other

View & use medical card **01** Tap "Claims" in the bottom menu

Home

02 Tap ">" to view a specific claim in detail

SEGENERALI Inbox Claims Inbox **Claim details My Claims** \mathbf{z} U Hello, PAUL CHAN . 📑 Filters All insured members How can we help you today? Treatment date 03/05/2023 File a new claim Q **General Consultation Status of claim:** URI/URTI/Cold Simple, easy and $\textcircled{\bullet}$ convenient claim Copy as a new claim Completed Submitted experience Submitted Medical practitioner 808 MEDICAL Find a network doctor **Book an onlir** Documents (1/12) In progress or clinic CENTRE consultation Search for a nearby network **Claim in progress** Treatment date 2023-06-08 Need action View all doctor, clinic or hospital in Medical Receipt 🛈 Reference no. 2023060803469 Book a free online (refer to p.16) Generali network consultation Receipt amount HKD 500.00 <u>receipt1.jpg</u> Declined In-patient Services > Shortfall Vaginitis Ç \oplus (refer to p.18) **General Consultation** Upload Submitted **View Medical Card** > Neck Pain 813 MEDICAL CENTRE Submitted News and promotions Other documents ① Treatment/Admission date 2023-02-01 Medical practitioner ABDULLAH Reference No. 2023020702832 VICTOR or clinic Receipt amount HKD 44.44 \oplus Upload Treatment date 2023-06-08 Reference no. 2023060803470 Receipt amount HKD 610.00 🚊 Chiropractor > Edit FLU/FEVER/INFLUENZA **FlexiPlus** QDAP Apply to Save up to HK\$10,200 on taxes Ta >**General Consultation** E \equiv F A \equiv Rash/Contact Dermatitis **Delete submission** Claims Benefits Submitted More Home Claims Benefits More

Manage the claims that need action

Request for Certified True Copy Receipt

03 You can edit the claim if it is marked as "Submitted" and "Edit"







Manage the claims that need action

Request for Certified True Copy Receipt

Settle shortfall

< Edit	
Claim information	
Patient name	
PAUL CHAN	~
Claim type(s)	
General Consultation	~
Doctor or clinic name	
ABDULLAH ANTHONY	~
Diagnosis	
Menstrual Disorders	~
Treatment date	
03/05/2023	

To delete the claim, tap "Delete submission"(Only applicable to claims marked with "Submitted")





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This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

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